

# Cupertino's Response to COVID-19 (Coronavirus)

The City of Cupertino continues to monitor the effects of COVID-19 (coronavirus). The safety of our residents, staff, and visitors remains our highest priority. The following information regards the City's response to the recommendations from the County of Santa Clara Public Health Department. Please note this information is subject to change.

Daily reports will be released every weekday at 5:00 p.m. on the City's website. For more information and to sign up for email notifications, visit [Cupertino.org/Coronavirus](https://Cupertino.org/Coronavirus).

## Updates on City Actions and Services

- All City facilities are closed until further notice.
- While City Hall is closed to the public, services are still available online at [Cupertino.org](https://Cupertino.org) and by phone at (408) 777-3200.
- If you are a Cupertino senior—or you know of a senior—who would like a social check-in phone call or are in need of food or assistance, please call the Cupertino Senior Center at (408) 777-3150 or email [seniorcntr@cupertino.org](mailto:seniorcntr@cupertino.org). You do not need to be a Senior Center member to receive these services.
- The City of Cupertino's Parks and Recreation Department is committed to being a resource for fun, education, and healthy activities. For ideas to keep active while at home visit the City's Virtual Recreation webpage at [Cupertino.org/VirtualRecreation](https://Cupertino.org/VirtualRecreation).
- On-call clean ups or bulky item pickups by Recology have been suspended in Cupertino at this time. Cart and bin exchanges have also been suspended unless there is a safety issue. Regular waste collection continues. Residents are allowed to put out one extra bag of trash if it won't fit in their carts without needing an extra bag tag that would normally be required. Contact Recology at (408) 725-4020.
- All park playgrounds have been closed by the City of Cupertino's Public Works Department. Playground closures will be reassessed as the City receives updated information from Santa Clara County Public Health Department.
- Some Cupertino businesses, including supermarkets, coffee shops, restaurants and more, continue to operate through the County of Santa Clara's "Shelter in Place" order. These businesses, identified as "essential businesses" per the County's definition, can be found at [Cupertino.org/OpenForBusiness](https://Cupertino.org/OpenForBusiness).
- The Summer Recreation Schedule and registration will be delayed. Check [Cupertino.org/Recreation](https://Cupertino.org/Recreation) for updated information.

## Online Services

- To submit requests for service, visit [Cupertino.org/311](https://Cupertino.org/311)
- For Building, Planning, Housing, and Code Enforcement services and permits, visit [Cupertino.org/CommunityDevelopment](https://Cupertino.org/CommunityDevelopment).
- For Public Works services and permits, visit [Cupertino.org/PublicWorks](https://Cupertino.org/PublicWorks)

## Updates Regarding Other Organizations

- Cupertino Union School District: [cusdk8.org](https://cusdk8.org)
- Fremont Union High School District: [fuhisd.org](https://fuhisd.org)
- De Anza College: [DeAnza.edu/HealthServices/Coronavirus.html](https://DeAnza.edu/HealthServices/Coronavirus.html)
- Cupertino Library: [scclld.org](https://scclld.org)



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## Cancelations/Postponements of Events

Nonessential City organized or cosponsored events and meetings have been canceled through mid-April. They include:

- April Birthday Bash (*Canceled*)
- Big Bunny 5K and Fun Run (*Canceled*)
- Block Parties (*Canceled*)
- Cherry Blossom Festival (*Canceled*)
- Cultures of the World – Italy (*Canceled*)
- Earth and Arbor Day Festival (*Canceled*)
- Egg Hunt (*Canceled*)
- Environmental Recycling, and Shredding Event (*Canceled*)
- Holi (*Postponed to June 7, 2020*)
- Library Film Festival: Hitchcock (*Postponed*)
- Neighborhood Watch Meetings (*Canceled*)
- Senior Center Travel Trips (*Canceled*)
- Volunteer Fair (*Postponed*)

## Health Prevention Tips: Practice Good Hygiene



Avoid close contact with people who are sick. Stay home if you are sick.



Clean and disinfect frequently touched objects and surfaces.



If you are feeling ill, please contact your healthcare provider.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash. Avoid touching your eyes, nose, and mouth.



Wash your hands often with soap and water for at least 20 seconds, especially before eating, after blowing your nose, coughing, or sneezing.



If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.