

# Cupertino's Response to COVID-19 (Coronavirus)

The City of Cupertino continues to monitor the effects of COVID-19 as the safety of our residents, staff, and visitors remains our highest priority. The following information regards the City's response to the latest recommendations from the County of Santa Clara Public Health Department. For more information, visit [Cupertino.org/Coronavirus](https://Cupertino.org/Coronavirus).

## Orders from the Santa Clara County Public Health Department and the City of Cupertino

- The Santa Clara County Public Health Department has extended its Shelter-in-Place Order to May 31, 2020. This new Order went into effect at 11:59 p.m. on Sunday, May 3, 2020, and remains in effect until 11:59 p.m. on Sunday, May 31, 2020, unless the Health Officer amends or extends it. All residents must comply with the restrictions in both the County and State orders. If the restrictions in the two orders are different, you must comply with the stricter of the two. Read the full order at [SCCGov.org/Covid19](https://SCCGov.org/Covid19).
- The City of Cupertino issued an Emergency Order requiring the use of face coverings for everyone when working or obtaining essential goods and services outside of their homes as an additional measure to stop the spread of COVID-19. The Order went into effect on Friday, April 24 at noon and currently has no end date. The Order and Frequently Asked Questions regarding it can be found at [Cupertino.org/FaceCoverings](https://Cupertino.org/FaceCoverings).



## Updates on City Actions and Services

- The City of Cupertino continues to update its Open for Business page, which highlights essential businesses still operating in Cupertino. Recent changes include Starbucks (at Cupertino Crossroads) reopening for mobile-only orders, and local bank branches with adjusted hours. For more information, visit [Cupertino.org/OpenForBusiness](https://Cupertino.org/OpenForBusiness).
- Recology will resume normal services and restart on-call collection and bulk item pick-ups. All on-call and extra pick up materials must be securely bagged or boxed with nothing loose except bulk items. Visit [Recology.com/Cupertino](https://Recology.com/Cupertino).
- Some outdoor recreation facilities are open for use with restrictions. Players are only allowed to play with members of their households. Proper social distancing must be followed. For the latest information about which amenities are open and details on health protocols, visit [Cupertino.org/Coronavirus](https://Cupertino.org/Coronavirus) and click the "Facilities and Parks" tab.
- The City's Parks and Recreation Department has been working with its instructors to bring you a familiar selection of educational programs in a virtual classroom environment. Classes will be held over Zoom. You will need to download the app to a computer, smartphone, or tablet to participate in these classes. The program list will be updated as we add more classes, so check back frequently. Enjoy the familiar faces of your favorite instructors until we can rejoin each other in person: [Cupertino.org/VirtualRecreation](https://Cupertino.org/VirtualRecreation).
- #CupertinoCares Initiative: Each Friday, the City will post a fun activity for residents of all ages on its website and social media platforms. Recent activities included an At-Home Poetry Slam, and Chalk the Walk sidewalk art. Make sure to share your experiences by posting photos and videos to your social media accounts with the hashtag #CupertinoCares. For more information, and to participate, visit [Cupertino.org/CupertinoCares](https://Cupertino.org/CupertinoCares).



Cupertino City Hall  
10300 Torre Avenue  
Cupertino, CA 95014

\*\*\*\*\*ECRWSEDDM\*\*\*\*\*

**POSTAL CUSTOMER**

PRSR-STD  
U.S. Postage  
PAID  
Cupertino, CA  
Permit No. 239

## Community Resources

- West Valley Community Services is offering financial assistance and food support for households impacted by COVID-19. If you or anyone you know has been affected by schools and/or business closures, loss of jobs or hourly earnings, or are now taking care of dependent older adults amidst the COVID-19 pandemic, contact West Valley Community Services. For more information, referrals, and services, email [recert@wvcommunityservices.org](mailto:recert@wvcommunityservices.org) or call (408) 366-6092. All appointments and consultations will be done by phone or video.
- The City of Cupertino continues to receive messages from residents regarding homeless encampments within Cupertino. Homeless encampments cannot be broken up unless individual housing units are identified, according to CDC guidelines. The CDC states: "Clearing encampments can cause people to disperse throughout the community and break connections with service providers. This increases the potential for infectious disease spread." Due to this guidance, the County of Santa Clara has exempted the homeless in its Shelter-in-Place Order.
- The Cupertino Historical Society and Museum is calling on the community to help document life in Cupertino during the COVID-19 pandemic. The Historical Society and Museum has been collecting and archiving Cupertino's past since 1966, and has a collection of over 5,000 tools, graphics, books, artifacts, and more. Today, as we are living through a historically notable time, the Historical Society and Museum wants to hear stories from the Cupertino community.

Submissions can be any of the following:

- Writings
- Signage
- Photos
- Drawings, paintings, and other forms of art you're creating and documenting
- Short Videos (limited to 100 MB file size, for larger files please email [jennifer@cupertinohistoricalsociety.org](mailto:jennifer@cupertinohistoricalsociety.org))



Please take the time to read and respond to each of the fields in the submission form at [Bit.ly/CupertinoCOVID19](https://bit.ly/CupertinoCOVID19). For any questions, email Executive Director Jennifer Furlong at [jennifer@cupertinohistoricalsociety.org](mailto:jennifer@cupertinohistoricalsociety.org).

## Online Services

- To submit requests for service, visit [Cupertino.org/311](https://Cupertino.org/311)
- For Building, Planning, Housing, and Code Enforcement services and permits, visit [Cupertino.org/CommunityDevelopment](https://Cupertino.org/CommunityDevelopment).
- For Public Works services and permits, visit [Cupertino.org/PublicWorks](https://Cupertino.org/PublicWorks)



For the latest updates from the City, visit  
[Cupertino.org/Coronavirus](https://Cupertino.org/Coronavirus)